Pocket No. 11433RRUS (22171.177)

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Customer No. 27683 Application No. 09/735,427

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

application of: Holden, et al.

Serial No.: 09/735,427

Filed: December 12, 2000

For:

System and Method for Dynamic

Queuing in an Automatic Call

Distributor

Confirmation No. 5622

Art Unit: 2151

Examiner: Phillips, Hassan A.

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

Enclosed are the following documents regarding the above-identified patent application:

- 1. Amendment in Response to Office Action mailed January 3, 2006;
- 2. Petition for Extension of Time Under 37 CFR 1.136(a);
- 3. Check in the amount of \$120.00 for Extension Fee;
- 4. Transmittal (in duplicate)
- 5. Return Postcard.

The Commissioner is hereby authorized to charge payment of any fees associated with any of the papers submitted herewith or to credit any overpayment to Deposit Account No. 08-1394.

Respectfully submitted,

Brandi W. Sarfatis

Registration No. 37,713

Date: HAYNES AND BOONE, LLP 901 Main Street, Suite 3100 Dallas, Texas 75202-3789 Telephone: (214) 651-5896 Facsimile: (214) 200-0853

File: 22171.177 D-1433812.1 I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450

on <u>May 3, 2006</u>

Debbie Ludwig